



We make it visible.

Singapore, 6 May 2003

WHAT IS CZSEA DOING ABOUT SARS

SEA management convened a meeting with several managers and staff to discuss reasonable precautions that we at CZSEA will undertake to ensure that we minimize risks of contracting the SARS virus, in the course of our daily work.

Whilst social responsibility begins with each of us, we at SEA have implemented some measures to fortify our stand on fighting the virus. Our field force team of sales and service as well as warehouse despatch, are required to observe the following precautionary measures instituted in CZSEA: -

1. **You may schedule your visits to the hospital when necessary.** Extreme precaution and strict measures ensuring the containment of the virus are at its utmost vigilance and already well instituted at these sites considered by most as high risk. We should not be too concerned as long as we act with utmost care and caution always and follow visitor's procedures at these sites.

In the interest of your and your colleagues health and safety, Sales/Service personnel returning from visits to hospitals in the course of their work are advised to: -

- Take their temperature for 10 days from after a visit to the hospital
 - Consult a doctor immediately if unwell or experiencing sudden fever of 38 degrees Celsius and sore throat
2. Tools that are used during the servicing of equipment in a hospital are required to be wiped down with disinfectant. Cleaning measures are instituted and details available from Service division.
 3. Loan equipment and other equipment returning from hospitals and customer's premise to our warehouse would need to follow similar disinfectant procedures. Details available from Service division.
 4. Anyone requiring travelling to a WHO certified SARS-affected country will need authorization from their relevant division managers.

We are confident that our sales and service staff do not put themselves in any danger of infections. We ask everyone to be supportive of the efforts of our field force who contribute outstandingly to the viability and profitability of our organization and to show them the understanding and compassion when they return from hospital visits.

Your utmost personal hygiene standards and social responsibility play a huge role in combating the virus. To everyone, we say THANK YOU for doing your part in the fight against SARS.

The Management
Carl Zeiss S.E.A.